

Strengthening National Health Management Information Systems for measuring maternal and newborn health quality of care

Experience and lessons learned from Sierra Leone and Uganda

Thursday, 20 October 2022

8am New York, 12pm Freetown, 2pm Geneva 3pm Kampala, 5.30pm New Delhi

This is the first webinar in a series on Quality of Care Measurement, hosted by the Network for Improving Quality Of Care for Maternal, Newborn and Child Health, with the support of the World Health Organization.



Quality, Equity, Dignity

A Network for Improving Quality of Care
for Maternal, Newborn and Child Health



The Network for Improving Quality of Care for Maternal Newborn and Child Health

Bangladesh, Cote d'Ivoire, Ethiopia, Ghana, India, Kenya, Malawi, Nigeria, Sierra Leone, Uganda & the United Republic of Tanzania

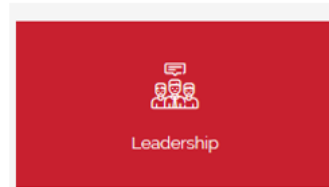
Vision

“Every woman, newborn, child and adolescent receives quality health services throughout their life-cycle and level of care continuum”

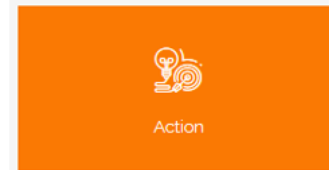
Goals

1. Halve maternal and newborn mortality in health facilities in Network Countries as well as still births, by 2022
2. Improve the experience of care

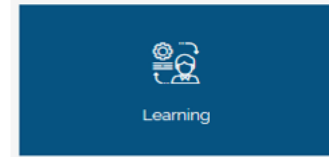
Strategic Objectives



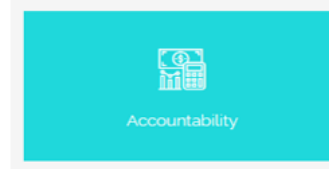
LEADERSHIP: Build and strengthen national institutions and mechanisms for improving quality of care in the health sector



ACTION: Accelerate and sustain implementation of quality of care improvements for mothers and newborns



LEARNING: Facilitate learning, share knowledge and generate evidence on quality of care



ACCOUNTABILITY: Develop, strengthen and sustain institutions and mechanisms for accountability for quality of care

Data is the New Oil



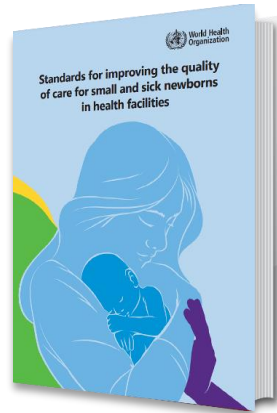
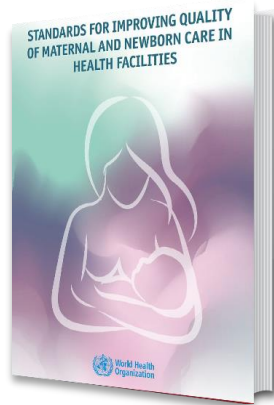
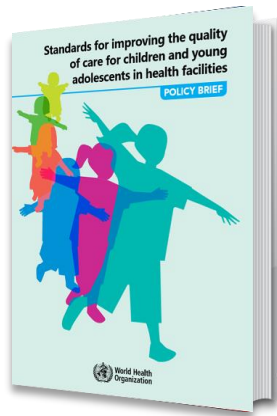
We will only know that we have improved (or not) if we have a solid Quality of Care measurement machinery in place, which generates actionable QoC data



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Organizing Framework



Structure
Characteristics of the health system

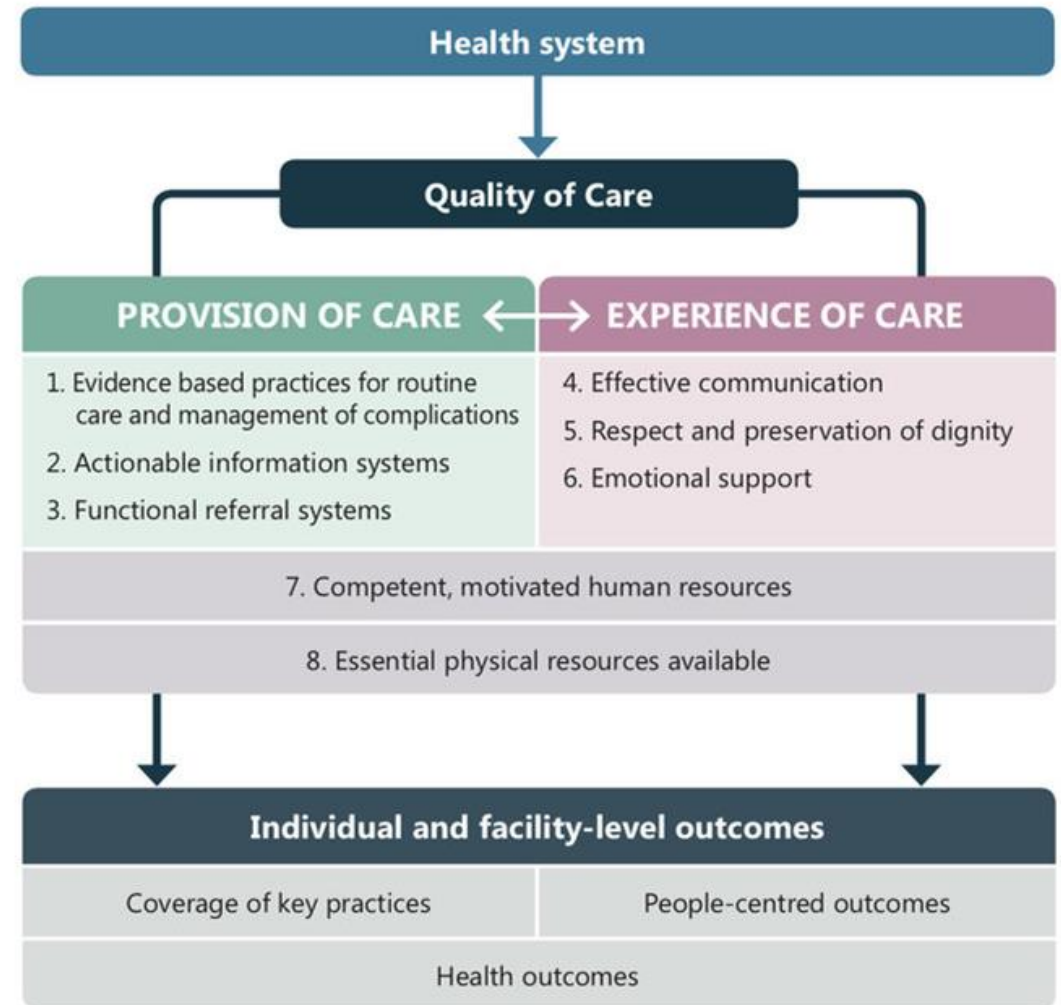


Process
What is done to the patient during care



Outcomes
The result of what happens to the patient during care

Modelled on the Donabedian QOC Framework



To discuss progress learnings and challenges experienced by Ministries of Health in improving the capabilities of health information systems and overall Monitoring and Evaluation to improve MNCH Quality of Care and address emerging health challenges Specifically;

1. What works? How and why it works?
2. Are there any innovative approaches?
3. What can we do differently?
4. How can we replicate, scale up and sustain policies and practices that work?



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Experiences and lessons learned from Sierra Leone and Uganda on Strengthening Maternal and Newborn Health QoC Measurement

Introduction

- Diana Sera, Measurement Consultant, Secretariat of the Network for Improving Quality of Care for Maternal, Newborn and Child Health, WHO Geneva

Part 1: Experience and lessons learned from Sierra Leone

- Matron Margaret Mannah, Program Manager, National Quality Management Unit Ministry of Health and Sanitation, Sierra Leone
- Ibrahim Kamara, Monitoring & Evaluation Officer, Ministry of Health and Sanitation, Sierra Leone

Part 2: Experience and lessons learned from Uganda

- Rogers Kagimu, Monitoring & Evaluation Officer, Ministry of Health, Uganda

Questions & Answers

Facilitated by Diana Sera, WHO Geneva