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LESSONS FROM IMPROVING QUALITY OF CARE DURING COVID-19

W E B I N A R S E R I E S

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Quality, Equity, Dignity

A Network for Improving Quality of Care
for Maternal, Newborn and Child Health



**World Health
Organization**

OBJECTIVES OF THIS SERIES

Share **examples of quality improvement initiatives that have adapted** to respond to the challenges of providing quality maternal, newborn and child health care during the pandemic.



TODAY: LESSON #1: CAPITALIZE ON REMOTE LEARNING AND COACHING

NIGERIA'S RICOM3 PROJECT

- **Dr. Ugo Okoli**, Deputy Country Director for Jhpiego Nigeria and Project Director for the RICOM3 project
- **Dr. Kendra Njoku**, Quality Lead-Head of Programs at mDoc Healthcare
- **Q&As** – type your questions in the chatbox

IMPROVING QUALITY CARE DURING COVID19: LESSON #1 IN NIGERIA: REDUCING THE INDIRECT CAUSES OF MATERNAL MORBIDITY & MORTALITY THROUGH REMOTE COACHING & LEARNING

WEBINAR - THURSDAY 29 OCTOBER 2020, AT 10 AM GMT

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Approximately 58,000 women died during or around childbirth in Nigeria in 2015[1] and the proportion of maternal deaths due to indirect causes – such as diabetes, obesity, hypertension and anaemia – is increasing in the country. This webinar will share how the programme 'Reducing the Indirect Causes of Maternal Morbidity and Mortality'(RICOM3) - is testing a quality of care model to reduce the indirect causes of maternal mortality and morbidity in Lagos and the Federal Capital territory, Nigeria.

Even before the pandemic, the programme was using digital tools, such as the Complete Health digital platform to support women with NCDs for self care/lifestyle modifications , What's App groups, SMS and ECHO sessions both to liaise with women of reproductive age and to provide a learning system on these issues for health workers who deliver antenatal care.

This webinar will present how RICOM3 leveraged these existing platforms to mitigate service disruption during the COVID19 outbreak, with a focus on relaying critical information to women about COVID19 risks during pregnancy, debunking misinformation, and training health workers. The speakers will also explain how RICOM3 supported remote learning and coaching to improve the quality of care and reduce maternal mortality.

The RICOM3 project is implemented by a consortium of Jhpiego, mDoc and HSDf and funded by MSD for Mothers.

[1] World Health Organization, Maternal health Nigeria: generating information for action.

Speakers:

- Dr. Ugo Okoli from Jhpiego, Deputy Country Director for Jhpiego Nigeria and Project Director for the RICOM3 project
- Dr. Kendra Njoku from mDoc Healthcare, Healthcare Quality Lead-Head of Programs

This is the 1st webinar in the 'Lessons from improving quality of care during COVID19' series, organized by the Network for Improving Quality of Care for Maternal, Newborn and Child Health and the World Health Organization.
Read more: bit.ly/LessonsSeries

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STAY ENGAGED

- Learn more about the series: bit.ly/LessonsSeries
- Register for the next webinar on 3 December on ‘Lesson #2: Adapt and innovate to support Quality Improvement Teams – Examples From India and Bangladesh’:
bit.ly/LessonsRegister
- Join the Community of Practice: bit.ly/JoinCoP
- Join the conversation: [#qualitycare](https://twitter.com/#qualitycare)