DELIVERING QUALITY ESSENTIAL MATERNAL, NEWBORN AND CHILD HEALTH SERVICES DURING COVID-19

WEBINAR SERIES

Every other Thursday from 11 June

1 pm CEST

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### **QUALITY MATTERS!**

# Maintenance of essential health services in COVID-19 context: Implications across quality domains

Quality domain	Illustrative implications
Effectiveness	Guidelines may not be available to account for altered ways of working
Safety	Enhanced IPC needs; challenges with staffing levels to maintain patient safety
People- centredness	Potential fear about using health services; visitors & family not allowed in hospital
Timeliness	Increased wating times due to staff re-deployment; postponement of "non-essential" care
Equity	Covid-19 control measures may limit access for specific population groups
Integration	Disruption to usual systems will challenge coordination and referral mechanisms
Efficiency	Control measures (e.g. distancing) require adaptations to provide services efficiently







### **OBJECTIVES OF THE SERIES**

- To highlight the need for and opportunities to maintain and strengthen maternal, newborn and pediatric quality of care in the context of the COVID-19 pandemic
- To share global guidance and learn from countries on approaches to maintain quality essential MNCH services



## AGENDA – 5<sup>th</sup> WEBINAR IN THIS SERIES Health workers' perspectives, challenges and solutions

Facilitated by: Dr. Blerta Maliqi (WHO) and Dr. Tedbabe Degefie Hailegebriel (UNICEF)

- Findings from the recent 'Voices from the frontline' survey documenting experiences of frontline maternal and newborn healthcare providers during COVID-19 – Dr. Lenka Benova, Institute of Tropical Medicine, Antwerp, Belgium
- Experience from midwives in Malawi Dr. Andrew Likaka, Director of the Quality Management and Digital Health Department, Ministry of Health and Population, Malawi
- Experience from health workers in Nepal delivering obstetric care in a Kathmandu hospital with a dedicated COVID-19 wing Dr. Abha Shrestha, Consultant Obstetrician/Gynecologist at Dhulikhel hospital, and Professor at Kathmandu University, Nepal
- Ask the experts session

#### **ASK THE EXPERTS**

- Type your questions in the chat box in the bottom right corner of your screen
- Specify who you are addressing your question to
- Send your questions to 'All panelists and attendees'

