



**Clean And Safe Hospital (CASH) Initiative
in Ethiopia,
The case of St. Paul's Hospital Millennium
medical College (SPHMMC)**

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Outline

1. Background about SPHMMC
2. Background about CASH
3. Implementation of CASH at SPHMMC
4. Successes of CASH
5. Enabling factors
6. Challenges
7. Way forward



1. Background of SPHMMC

- SPHMMC was established in 1968 by the late emperor Haile Selassie, Addis Ababa, Ethiopia.
- Become college by 2010
- The college has more than 2800 clinical, Academic, administrative and support staff
- Provides medical specialty service to patients from all over the country
- National Kidney transplant center
- 700 inpatient beds
- Average of 1200 emergency and outpatient clients daily
- Average maternal delivery > 900/month

2. Background of CASH

Goal: Making SPHMMC safer place for everyone in it!

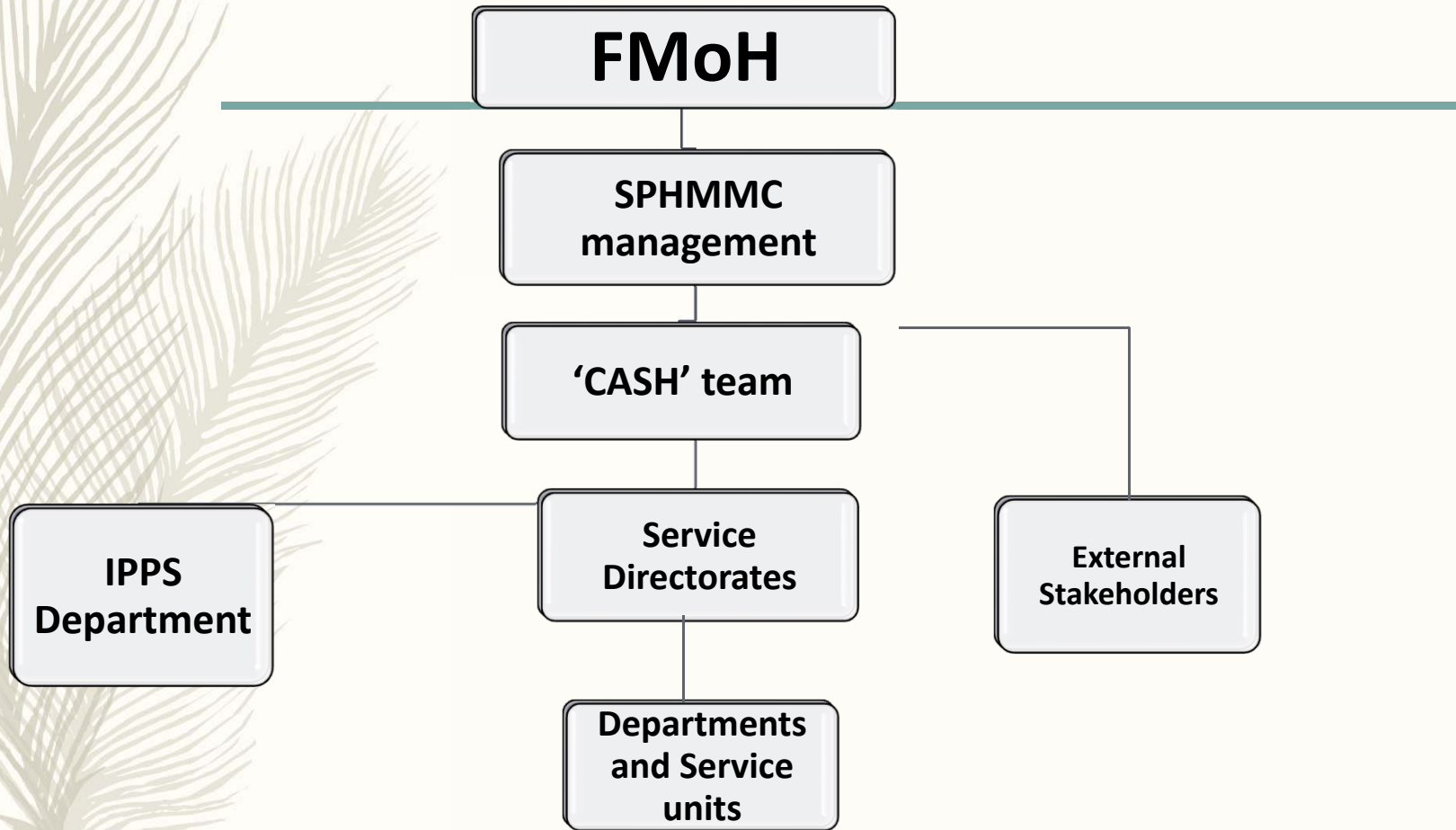
- Launched by 2015 at SPHMMC with a moto ‘Clean Care is Safer Care’
- Adopted the national CASH/IPPS standards and audit tool , set by the ministry of health

CASH Background ...



- CASH Committee established (as per the national CASH policy recommendation)
- CASH policy and TOR prepared
- Baseline assessment conducted – CASH audit tool
- Action plan developed
- CASH ambassador assigned
- Integrated with the hospital's strategic plan

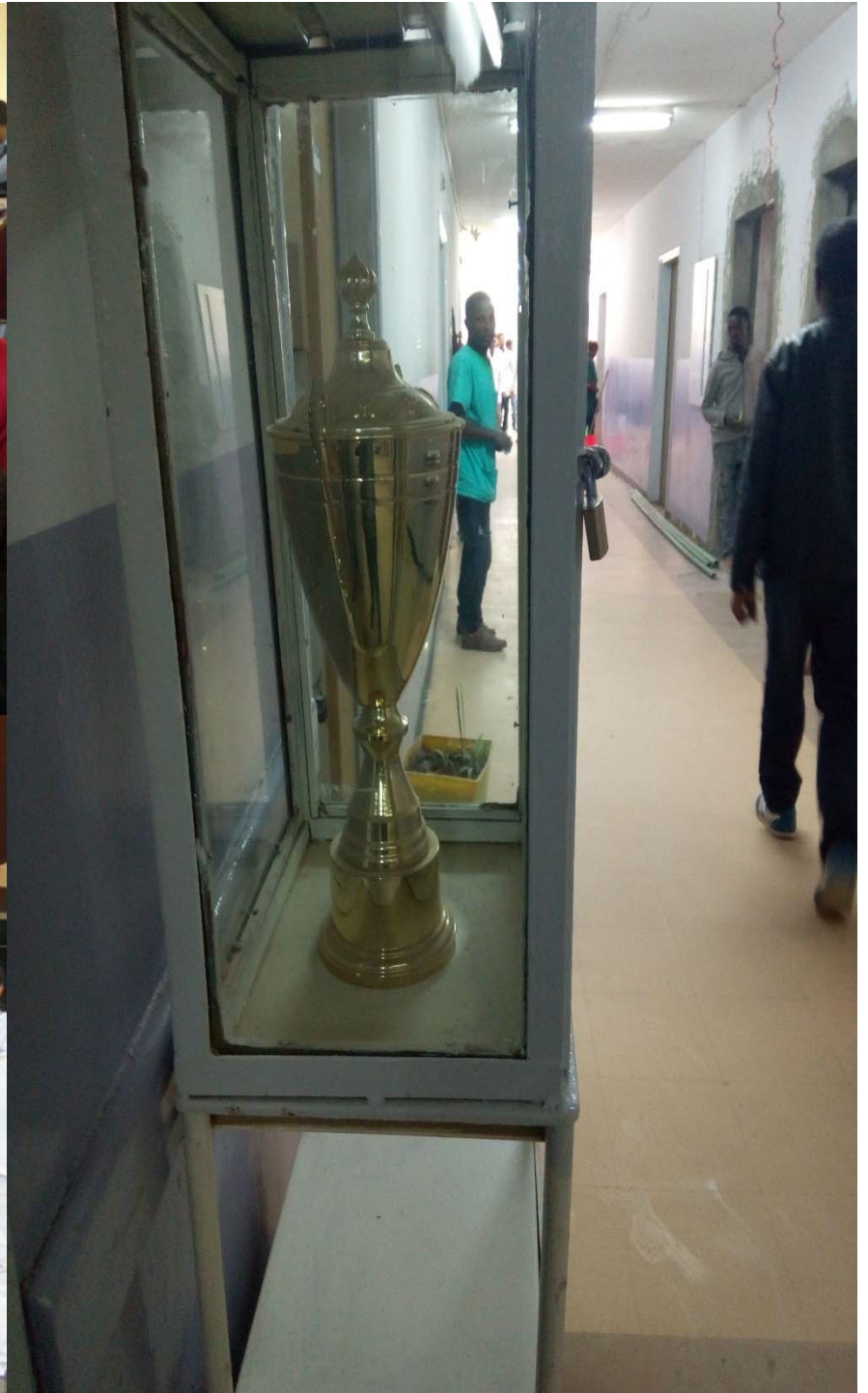
Systematic integration of 'CASH' initiative in SPHMMC's Structure



3. Implementation of CASH

3.1. On improving the attitude and skills of health care workers

- Training on IPPS provided for 212 healthcare professionals and 205 supporting staff
- CASH cleaning campaign conducted every quarter with CASH ambassador celebrity and the college's Provost
- Post training follow-up and observation survey conducted
- Competition among wards and OPDs
- Self-audit by service units
- Regular monitoring by CASH committee



Implementation...

3.2. Patients and community engagement and awareness creation

- Feedback from patients collected through satisfaction surveys and community forums
- Advocacy on CASH made through the colleges radio program ('FBC') and through the ministry of health's TV program 'EBC'
- Ward ambassadors assigned, each week, at each inpatient rooms
- Health education is provided for clients on a daily basis, on which CASH/IPPS is among the issues.
- Health education leaflets and posters on how to prevent infection transmission

Implementation...

3.3. Improving the infrastructure

- 3000 m² area designated for green area
- 101 hand washing sinks and 8 showers constructed
- 24/7 continuous water supply water safety monitoring
- Alternative water source (ground water) built for consumption
- Food processing unit refurnished, standard materials purchased

Implementation... (MCH)

- Washing facilities was constructed for families of sick child admitted to the hospital, for washing their clothes.
- Placenta pit constructed suitable for disposal
- Patient care rooms and corridors of the renovation in patient friendly mode
- Portable toilets made available for laboring mothers





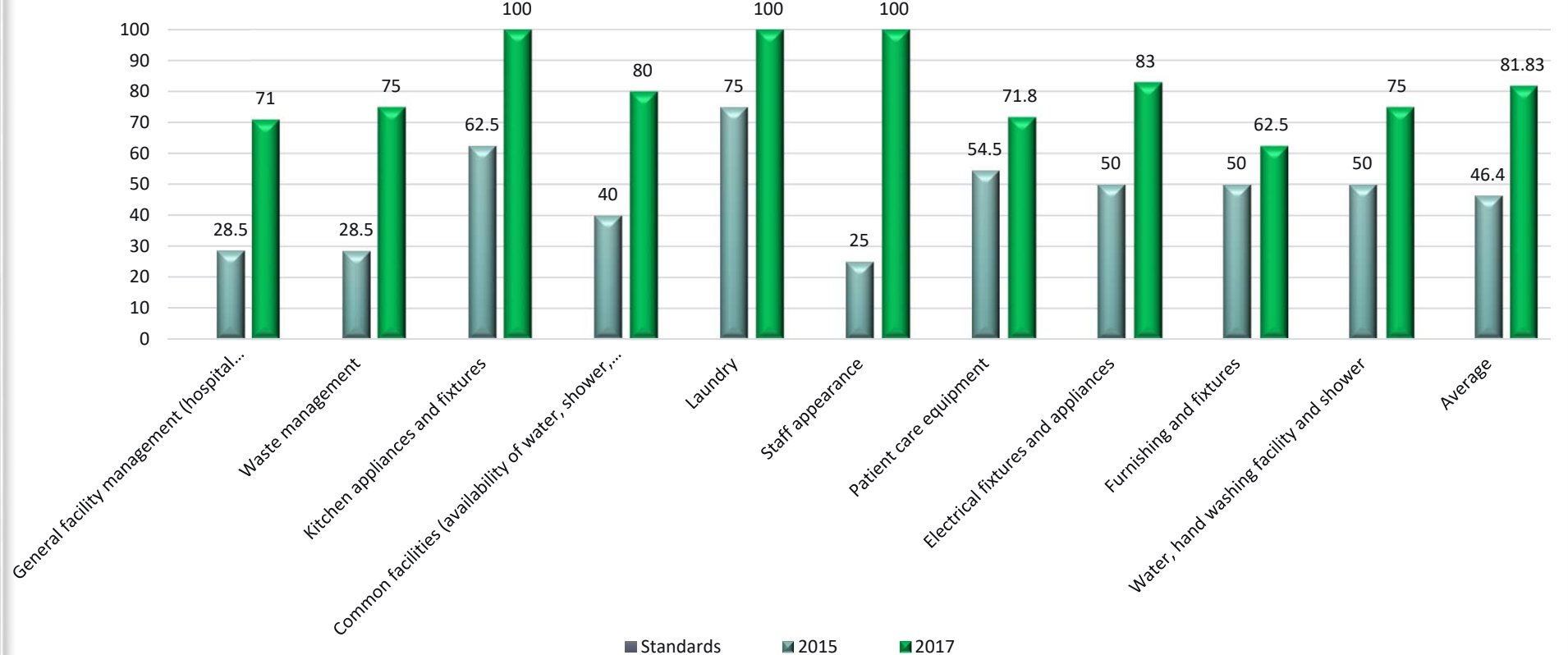




4. Successes

– Overall improvement on CASH standards

CASH Implementation score at SPHMMC (2015 vs 2017)



Success...

- Improved patient satisfaction (patient feedback)
- Motivation of SPHMMC employees
- Won the national CASH competition between Hospitals in the country (twice)
- Became one the two lead hospitals on EHIAQ – Addis Ababa cluster Hospitals



5. Enabling factors

- Leadership commitment (National - Institutional)
- Role of MoH in CASH (focus, training, regular monitoring...)
- Client, community engagement (ward ambassador, feedback)
- Public figure engagement



6. CHALLENGES

- Low awareness and attitude towards cleanliness, though there was considerable change, work remain
- Continuous construction at the college
- Resource constraints
- Lack of benchmarking opportunities

7. Way Forward

- Work more on attitude towards CASH
- Continued Implementation of CASH by integrating with WASH Fit
- Empower other health facilities under SPHMMC cluster, on CASH activities.
- Benchmarking
- Allocate budget for CASH initiative





Thank you